


Hello

I'm Andy Dyrcez

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Skills

Experienced technology and security executive with a proven track record of delivering positive, transformational change at scale and across the globe.

I am a dedicated technology strategist and executive leader with expertise in increasing uptime to 99.99%+ and improving security while driving business growth. I have been called a Technology Innovation Thought Leader who excels in strategic planning, a mentor who leads by example and inspires world-class teams to give 110%, delivering a quality of excellence in performance that speaks for itself.

My background includes leading major IT performance transformations at diverse multicultural organizations, from early stage start-ups, to mid-sized companies working on exit options, all the way up to including a Fortune 50 company. My qualifications include broad strengths in information security, technology optimization, operational excellence and talent management. I have had the honor of building and coaching exceptional teams that consistently meet or exceed goals, all while translating the progress of our objectives and goals in a digestible manner to other executives and board members.

With over 15 years in technology, and 10 years of experience building and leading high-performing teams, I am driven to enable innovation, support business objectives, establish and maintain risk discipline, and ensure regulatory compliance based on a cost-effective approach to operational and technology risk management.

Experience

DECEMBER 2017 - PRESENT

Linkfire, København – *Head of Security & Compliance; Lead Operations Engineer*

- Recruited to define the strategic vision and lead tactical execution across a full spectrum of technology services including Technical Operations, Security and Privacy Compliance. Recruited and built a top-performing Security and Privacy program. Created roadmap to revitalize and optimize complex IT network within a rapidly evolving business climate.
- Manage global team with direct reports, and operating budget.
- Partnered with the commercial and product teams to ensure Information Security, Privacy, and Compliance controls were built into the fabric of solutions prior to releasing into production.
- Spearheaded GDPR compliance program enabling a privacy first approach to the music marketing industry. Created the gold standard for compliance within the industry.
- Initiated and successfully implemented operational risk management and security frameworks such as NIST Cyber Security Framework, Cloud Security Alliance, in preparation for SOC 2 compliance certification.
- Set forth a security conscience development culture within the organization from top to bottom.

MAY 2015 - DECEMBER 2017

Express, Columbus, Ohio - *Cloud Architect*

- Migrated Ecommerce platform from in-house infrastructure to the cloud (AWS), saving \$2.4M USD due to avoiding necessary and expensive hardware and licensing refresh.
- Enacted DevOps methodology - breaking down the institutionalized silos engrained between teams.

April 2014 - May 2015

OpinionLab, Chicago, Illinois - *Technical Operations Lead*

- Led an operations and security team of 12 engineers.
- Accelerated pace of infrastructure project delivery from 12 weeks to 2 weeks. Streamlined processes and migrated to cloud providers with automated deployment of servers in less than 1 hour. Reduced full DC recovery time from 12 weeks to 15 minutes.
- Successfully planned and prepared for SOC 2 audit with signed audit report on 1st attempt.
- Navigated Voice of Customer startup through due diligence in preparation for exit strategy through acquisition.

June 2010 - April 2014

Sears, Chicago, Illinois - *NOC Architect & Manager; Delivery Manager; Lead DevOps Engineer*

- Defined and built 24/7/365 Support & Monitoring Structure ESOC (eCommerce System Operation Center). Developed tools and processes for a team of 28 operations analysts

focusing on Infrastructure, Application, Security, and Business operations and performance monitoring and incident response.

- Improved response and elevated uptime while increasing online security with a centralized incident/event management program.
- Infrastructure Delivery Manager for “Shop Your Way” (Public Marketplace platform with 48 Million items within the catalog), “PDP” (Product Details Page), and Security and Monitoring Projects.
- Lead DevOps Engineer - Introduced and implemented continuous integration tooling, configuration management, and deployment mechanism across 70+ Domains & 800 individual projects. Trained teams on how to use tooling to transfer ownership back to development teams while reducing release cycle timeframes.

Education

August 2014 - May 2015

University of Illinois at Chicago, Chicago IL - *BS in Entrepreneurship*

August 2012 - May 2014

City Colleges of Chicago, Chicago IL - *Associates - Business Administration*

Extracurricular

- CBUS 30 under 30 - Technology Innovation Thought Leader
- Eagle Scout
- DevOpsDays Global Organizer & Speaker
- Pluralsight Course Author
- DevOps Meetup Organizer (Chicago, IL; Columbus, OH; Copenhagen DK)
- B-Sides Chicago Organizer
- Chicago THOTCon (security conference) Speaker
- AWS Meetup Speaker